

Adelaide Northern Horse Riding Centre

Policies and Conditions for riding school students.

- Anyone on the property must accept and adhere to these policies and conditions. These policies and conditions may be revised at any time. The current policies and conditions will be displayed in the shed near the communication white board.
- All riders must wear current **Australian safety standard riding helmets**. NO HAT, NO RIDE! Hats are available for riding school students.
- 24 hours notice should be given if you need to cancel a lesson so other students have the opportunity to use your spot and/or our coaches have a chance to ride their own horses.
- You are expected to arrive on time or earlier. If you are late then the next rider is late and so on. Please note that if you arrive late your lesson may be shortened.
- All riders and horse handlers must **wear appropriate shoes** which are fully enclosed.
- All clients must **act courteously** at all times towards staff and other clients. Bad or unsuitable behavior will not be tolerated.
- All clients are **responsible for visitors** they bring and should therefore make sure they are aware of and adhere to all the policies and conditions. If they intend to ride on the property they must sign a riding waiver form before they mount up and place it in the money slot. Visiting riders bringing their own horse should make sure they are not obstructing the riding pleasure of any other rider. IE: If there is a rider in an arena the visitor may not use that arena until it is vacant and the visitor must also vacate that arena should riding student turn up.
- **Speed limit** within the property is no more than 15 kph, and 5 kph if you are passing a rider.
- Clients should never drive off the gravel / dolomite road / parking area.
- **Alcohol must not be consumed whilst on the property** unless authority has been given by the centre operators for a specific event or gathering.
- **Recreational or illegal drugs of any type are not permitted at any time.**

- **Smoking** is permitted, however please bear in mind that your horse does not smoke and does not want to smoke your smoke either. Please consider your horses comfort and safety and only smoke when not handling a horse. **Ensure butts are extinguished and placed in a bin – NOT on the ground.**
- **Home Privacy:** As much as we enjoy your company, please be mindful that the house is our private residence and all visitors, including children, should knock and wait to be invited in.
- **Dogs** - No agistees or visitors dogs are permitted. This includes dogs left in cars as this is unfair and cruel to the animal.
- **Cleanliness** – Please place all rubbish in bins provided or take it home. Do not place rubbish in manure wheel barrows
- Clients may not touch or handle horses or belongings that are not their own. This includes tack, feed and personal belongings. The exception to this rule is where a horse is in distress or danger. Centre staff must be notified should this happen.
- **Cruelty** of any kind to any animals on our property whether that be a horse, dog, cat, bird, vermin or reptile will not be tolerated.

Arena rules – Dressage and Jumping

- When there are 2 or more riders in an arena you must be courteous of each other and pass left to left.
- Established riders must be mindful of new riders, courteously assisting them to understand and carry out the rules successfully.
- All manure on roads must be cleaned up before you depart the property. There are numerous pooper scoopers around so please find one and pick up any mess that your horse/pony has left.

Horse care

➤ All horses should be tied up with a lead rope and halter. Please do not attach a lead rope to a bridle or bit to tie up a horse.



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| Cash payments | Cash can be deposited in an envelope with the riders name, date, time of lesson and amount of money placed in the envelope. The envelope can then be placed in the money slot located in the office area. |
| Cheque payments | Cheques can be made out to 'Adelaide Northern Horse Riding Centre' or 'John and Michelle Hall'. Cheques can also be placed in an envelope and put in the money slot. |
| Direct deposits | ANZ Bank. BSB: 015 249. Account: 4842 30143. Name: Adelaide Northern Horse Riding Centre. Please include your name as the reference. |
| Credit card | We have credit card facilities. You may give us authority for your lesson fees to be taken out regularly by completing the credit card authorization form. Credit card payments attract a fee. Visa and Mastercard are 2% while Diners and Amex attract a 3.5% fee. |
| EFTPOS | EFTPOS is available. |

